

HSS Board COMMUNIQUÉ

August 2021 Meeting

This communiqué highlights key discussions from the Health Support Services (HSS) Board meeting held on 5 August 2021.

The HSS Board was provided a presentation on the Work Health Safety Legislation that is due to come into effect by the end of the year.

Key Discussion

Members of the HSS Executive attended the meeting to provide updates on the major programs being delivered across the organisation, including the Human Resource Management Information System (HRMIS), HealthNext, Medical Imaging Replacement Program (MIRP) and, COVID-19 initiatives and VaccinateWA.

The Chief Information Officer (CIO) provided an overview of the approach and progress of the strategic initiative to clarify the role of HSS in the provision of ICT services across the WA health system.

Chief Executive's Update

The HealthNext program completed its Transition phase at the beginning of July 2021. This phase involved the migration of all applications from the Fujitsu data centres to the new ATOS data centres. This represents a significant achievement and milestone for the program and HSS.

Service Level Agreement (SLA) performance was 82%, compared to a target of 80% with 28 of 34 KPI's achieved. This continues to illustrate good stable performance across our key service lines in relation to our SLA targets.

The Medical Imaging Replacement Program (MIRP) has encountered some difficult and complex issues which will impact implementation timeframes. These issues were uncovered through User Acceptance Testing (UAT). The Chief Executive, Executive Director – Program Delivery and MIRP Program Director are working through these issues with Canon leadership.

Financial performance for 2020/21 was positive and encouraging, particularly given the fluid and rapidly evolving situation over the past 12 months. Prudent financial management will continue to stand HSS in good stead with its stakeholders.

Key Decisions

At the recommendation of the People and Performance Committee, the Board approved the:

- The People and Performance Committee Terms of Reference; and
- The appointment of Dr Con Phatouros as an additional member.

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Board Reports and Papers noted

The Board also received the following reports and papers for discussion and noting:

- HSS Board Annual Attestation Statement
- HSS Interim Service Agreement
- Risk Management – Strategic Risk Payroll Systems Failure
- Service Level Agreement Future Planning
- Chief Executive's Report
- Chief Information Officer's Report
- Program Delivery (HRMIS, HealthNext, MIRP) – Portfolio Dashboard & Program Updates
- Chief Financial Officer's Report
- Performance Report
- People and Performance Committee Report
- Board Administration Report.

Attendance

Mr Michael Walsh (Chair) (via Teams)	Dr Rowan Ellis	Dr Paul Boyatzis
Ms Margaret Pырchla (Deputy Chair)	Ms Diana Forsyth	Dr Con Phatouros (via Teams)
Mr Jonathan Ford (via Teams)	Ms Amanda McKnight	Ms Yaso Ponnuthurai
Ms Cheryl Chan		

Standing Executive Invitees

Mr Robert Toms, Chief Executive
Mr Sash Tomson, Chief Financial Officer
Ms Carolyn Peel, A/Executive Director, Customer Experience
Ms Alison Mann, A/Director, Office of the Chief Executive

Next Meeting

The next meeting will be held on 2 September 2021 at 140 William Street, Perth WA 6000.

Mr Michael Walsh
Chair, Health Support Services Board