



HSS Board COMMUNIQUÉ

September 2020 Meeting

This communiqué highlights key discussions from the Health Support Services (HSS) Board meeting held on 3 September 2020 at 140 William Street, Perth WA.

Due to COVID-19 related travel restrictions in place at the time, the HSS Board Chair attended the meeting remotely from Queensland.

The Director General of the Department of Health attended the meeting to greet the Board and welcome them to their new roles. He provided a strategic overview of the WA health system including opportunities, challenges and future directions.

Chief Executive's Update

Mr Robert Toms, Chief Executive, spoke to key highlights over the last month:

- The Annual HSS Excellence Awards was held on 14 August 2020 to recognise and celebrate one individual and one team that has exemplified each of the four HSS values based on nominations received from customers and colleagues.
- Two new HSS intranet hubs were launched on the new SharePoint Online platform, the result of the completion of the HSS HealthPoint upgrade project.
- The Employee Services COVID-19 Recruitment Team and Procurement and Supply Team were acknowledged by the Chief Executive and the Board for their work supporting the WA health system's COVID-19 recruitment and procurement efforts.

Mr Toms provided an overview of the current areas of focus across HSS including the impact of the COVID-19 pandemic response on financial and operational performance, the HealthNext program and other key issues. This was followed by an open discussion on strategic matters, including the strategies to strengthen the timeliness and effectiveness of services to customers.

COVID-19 critical PPE State-wide pathways and the HSS PPE scenario modelling tool was also discussed, presented by Mr Mark Thompson, Chief Procurement Officer.

Key Decisions

- Variations were approved for the Centralised Computing Services Contract for the Department of Health, and Replacement Patient Administration System (webPAS) Contract.
- The HSS Internal Audit Charter was approved at the recommendation of the Finance, Risk and Audit Committee (FRAC).

Board Reports and Papers noted

The Board received the following reports and papers for noting:

- Forthcoming strategic decisions
- Minister for Health Statement of Expectation
- Acceptance of gifts, hospitality and benefits
- Board Administration Report

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Attendance

Mr Michael Walsh (Chair)
Ms Margaret Pырchla (Deputy Chair)
Dr Paul Boyatzis

Ms Cheryl Chan
Dr Rowan Ellis
Ms Diana Forsyth

Ms Amanda McKnight
Dr Con Phatouros
Ms Yaso Ponnuthurai

Apologies

Nil.

Standing Invitees In Attendance

Mr Robert Toms, Chief Executive
Mr Sash Tomson, Chief Financials Officer
Mr Ralph Bates, Executive Director, Customer Experience

Next Meeting

The next meeting will be held on 1 October 2020 at 140 William Street, Perth WA 6000.

Mr Michael Walsh
Chair, Health Support Services Board