

# HSS Board

# COMMUNIQUÉ

## December 2021 Meeting

This communiqué highlights key discussions from the Health Support Services (HSS) Board meeting held on 2 December 2021.

### Key Discussion

The Minister for Health 'Your Voice in Health' Employee Engagement Action Plan was approved by the HSS Board. On behalf of the Board, I would like to thank the Workforce and Organisational Development team for the time and effort and quality of action plan produced.

### Chief Executive's Update

The HSS Strategic Plan 2022-2024 launch events have commenced. The Plan was internally launched on 3<sup>rd</sup> November 2021 at HSS, attended by the HSS Board Chair, Board members and HSS staff. The Plan will be officially launched with our customers and key stakeholders at an event on 15<sup>th</sup> December 2021, to be attended by the Minister for Health, Director General, Health Chief Executives, and other key customer stakeholders and contributor through the strategic plan development process.

The Office of the Auditor General (OAG) has completed a performance audit of the WA COVID-19 Vaccine Rollout program. The report was tabled in Parliament on Thursday 18<sup>th</sup> November 2021. The OAG has made two recommendations that the Department of Health will action.

The Human Resource Management Information System Program (HRMIS) Program continues to progress well. The Program has submitted a business case to deliver the new HRMIS that is being considered by the Office of Digital Government and the Department of Treasury in line with the Digital Capability Fund and Mid-Year Review State Budget process.

The Medical Imaging Replacement Program (MIRP) has negotiated a new timeline for production readiness with the vendor and commissioning at hospital sites have commenced. It is expected the last hospital to go-live with the new imaging system will be in late August 2022 and the entire commissioning process is expected to be completed by mid to late September 2022.

The HealthNext Program's Transition phase is complete, and project close-out activities are nearing completion. The Transformation phase continues to make good progress, with two service definitions being endorsed during the month and significant progress made towards development of the eReferrals application blueprint. The transformation phase is on track to be completed by 31<sup>st</sup> December 2021.

Work is progressing well for a new contemporary telephony solution at HSS. An approach has been established to deliver phase 1 by mid-December 2021, which will enable all HSS employees to work virtually.

### Key Decisions

At the recommendation of the People and Performance Committee, the Board approved the:

- The Minister for Health Employee Engagement Survey – HSS Action Plan.

# HSS Board

# COMMUNIQUÉ

## December 2021 Meeting

### Board Reports and Papers noted

The Board also received the following reports and papers for discussion and noting:

- Chief Executive's Report
- Chief Financial Officer's Report
- Performance Report
- Chief Information Officer's Report
- Program Delivery (HRMIS, HealthNext, MIRP) – Portfolio Dashboard & Program Updates
- People and Performance Committee Report
- Strategic Risk Management – Cyber-attack or other significant data loss incident
- Board Administration Report.

### Attendance

Mr Michael Walsh (Chair) (via MS Teams)	Dr Rowan Ellis	Dr Paul Boyatzis
Ms Margaret Pyrchla (Deputy Chair)	Ms Diana Forsyth	Dr Con Phatouros
Ms Yaso Ponnuthurai	Ms Amanda McKnight	Ms Cheryl Chan

### Standing Executive Invitees

Mr Robert Toms, Chief Executive  
Mr Sash Tomson, Chief Financial Officer  
Mr Ralph Bates, A/Executive Director, COVID-19  
Ms Carolyn Peel, A/Executive Director, Customer Experience  
Ms Alison Mann, A/Director, Office of the Chief Executive

### Next Meeting

The next meeting will be held on 10 February 2022 at 140 William Street, Perth WA 6000.

Mr Michael Walsh  
**Chair, Health Support Services Board**