



HSS Board Communiqué February 2022 Meeting

Key Discussion

The Board held a wide-ranging discussion regarding various topics across all HSS Business Units. These included:

- HSS' ongoing response to the COVID-19 pandemic, including the support being provided to customers and employees through these uncertain times.
- The achievement of 91% of HSS' Service Level Agreement (SLA) KPIs in the month of December 2021 against a target of 80% (HSS' highest SLA performance to date).
- Progress with HSS' major programs, including the Medical Imaging Replacement Program (MIRP) and work underway to refresh network infrastructure across the state.
- A deep dive into one of HSS' strategic risks related to financial management.

Chief Executive's Update

The Chief Executive provided an update on the key achievements and issues across HSS in December 2021 and January 2022. These included:

- An update on HSS COVID-19 response activities, including the supply and distribution of Personal Protective Equipment (PPE) and Rapid Antigen Tests (RATs), employee wellness support activities and booster vaccination rates.
- Successfully securing funding for Phase 2 of the Human Resource Management Information System (HRMIS) program through the mid-year review budget process, and subsequently executing the associated contracts to commence implementation and delivery.
- Successfully launching the new HSS Strategic Plan 2022-24 and progress with the development of the associated Implementation Plan.

Key Decisions

The HSS Board approved:

- The approach and format of the Board Committee Self-Assessment process to commence in February 2022.
- The Quarterly Report (October-December 2021) to the Minister for Health on HSS progress against the Statement of Intent.
- Updates to the HSS Board Governance Manual, HSS Board Communications Protocol, HSS Board Code of Conduct following their scheduled review.
- Minor changes to the HSS Legal and Policy Authorisations Schedules.

Board Reports and Papers noted

The Board also received the following reports and papers for discussion and noting:

- Chief Financial Officer's Report
- Performance Report
- COVID-19 Report
- Chief Information Officer's Report
- Program Delivery (HRMIS, HealthNext, MIRP, NIR Program) – Portfolio Dashboard & Program Updates
- Strategic Risk Management – budget overspend and limited funding capacity
- Strategy Implementation Update
- NurseWest Demand Report
- Board Administration Report.

Attendance (via Teams)

Mr Michael Walsh (Chair)
Ms Margaret Pyrchla (Deputy Chair)
Ms Yaso Ponnuthurai

Ms Cheryl Chan
Ms Diana Forsyth
Ms Amanda McKnight

Dr Con Phatouros

Apologies

Dr Rowan Ellis
Dr Paul Boyatzis

Standing Executive Invitees

Mr Robert Toms, Chief Executive
Ms Emily Pestell, Director, Office of the Chief Executive

Next Meeting

The next meeting will be held on 3 March 2022 virtually, via Microsoft Teams.

Mr Michael Walsh
Chair, Health Support Services Board