

Communiqué

Health Support Services Board



This communiqué highlights key discussions from the recent HSS Board meeting.

2 October 2025

At the October 2025 meeting, we were pleased to welcome Mr Mark Donovan following his appointment to the HSS Board. Mr Donovan's career spans nearly 40 years in law and the resources industry. Mr Donovan has previously held senior advisory positions in the Federal Government and currently provides consultancy services to Mineral Resources Ltd where he was previously the General Manager, Corporate Affairs. Mr Donovan is a highly valuable addition to the Board, and we look forward to working with him over his tenure.

The Board also bid farewell to Ms Carolyn Peel. Ms Peel has been a valued member of the HSS team since 2018. Over the years, she has made a significant impact, as Director, Contact Centre; Director, Payroll Services; and more recently as A/Executive Director, Customer Experience, as well as chairing both the Multicultural Reference Group and the Disability Access and Inclusion Reference Group. Ms Peel is leaving HSS to take up an exciting new opportunity at Synergy, and the Board and I wish her every success in her new role.

Key matters for discussion

The Board considered a number of important strategic matters, including WA Government Priorities, System Reform, as well as the Human Resource Management Information System (HRMIS) and Electronic Medical Records (EMR) programs, and Executive staff movements.

The Board also received updates on HSS' current financial and operational performance, the progress of major ICT and ICT-enabled customer-driven projects and programs, strategic ICT initiatives, operational improvements and strategic risks.

Chief Executive's Update

The Chief Executive provided an update on the key achievements and strategic issues across HSS during September 2025.

Summary of standing items for discussion and noting

The Board received the following reports and papers for discussion or noting:

- Chief Executive's Report
- Chief Financial Officer's Report
- Performance Report
- A/Chief Information Officer's Report

Our purpose: We support our customers to provide excellent health care

- DMR/EMR Report
- Program Delivery Report
- Board Administration Report

Attendance

Ms Margaret Pyrchla (Board Chair)	Ms Amanda McKnight	Ms Pina Caffarelli
Ms Yaso Ponnuthurai	Dr Paul Boyatzis	Mr Mark Donovan
Mr Peter Mott		

Apologies

Dr Con Phatouros (Deputy Chair)
Dr David McCoubrie

Standing Executive invitees

Mr Giles Nunis, Chief Executive
Mr Sam Matyear, A/Director, Office of the Chief Executive
Mr Sash Tomson, Chief Financial Officer
Ms Carolyn Peel, A/Executive Director, Customer Experience
Mr Anthony Lenzarini, A/Chief Information Officer
Ms Julie Mount, A/Executive Director, Program Delivery
Dr Sumit Sinha-Roy, Executive Director, EMR
Mr John Forsythe, A/Executive Director, EMR (outgoing)
Ms Neha Patel, Executive Director, HRMIS
Mr Ralph Bates, Executive Director, HRMIS Delivery
Ms Emily Pestell, Executive Director, HRMIS Operations

Next Meeting

The next meeting will be held on 6 November 2025 at 81 St George's Terrace, Perth WA 6000.

Ms Margaret Pyrchla
Chair, Health Support Services Board