



# Health Support Services Board

# Communiqué

## May 2023 Meeting

### Key Discussion

The Medical Imaging Replacement Program successfully commissioned the new Enterprise Medical Imaging Solution at Fremantle Hospital and Fiona Stanley Hospital.

The 2023-24 Service Level Agreements (SLAs) between HSS and each customer have been reviewed and endorsed by the Executive Committee and the Board. They will now be finalised and distributed to the Health Service Providers, the Department of Health and all other customers for approval and signing. The focus of the SLAs improvements for 2023-24 has been on continuing to clarify the role of HSS in ICT across the WA health system and adjustments to KPIs associated with ICT and Recruitment.

The Board and Executive Members received an invitation from Western Australian Country Health Services (WACHS) to join the WACHS Board on a regional engagement visit to gain an understanding of the challenges and issues experienced at these locations.

### Chief Executive's Update

The Chief Executive highlighted a number of matters including:

- HSS SLA performance was 82% against a target of 80% for March 2023. Twenty-eight of 34 KPIs were achieved.
- HSS finalised the Statement of Intent which responds to the Minister for Health Statement of Expectation. This has now been published on the [HSS website](#).
- Current performance across all major ICT programs.

### Board Reports and Papers noted

The Board also received the following reports and papers for discussion and noting:

- Chief Financial Officer's Report
- Related Party Disclosures
- Performance Report

**Our purpose:** We support our customers to provide excellent health care

- Chief Information Officer's Report
- Program Delivery Report
- Strategic Risk Deep Dive
- Finance, Risk and Audit Committee Report
- Board Administration Report

### **Attendance (via MS Teams and in-person)**

Ms Margaret Pырchla (Acting Chair)	Ms Cheryl Chan	Dr Con Phatourous
Ms Amanda McKnight	Ms Yaso Ponnuthurai	Ms Katina Law
Dr Rowan Ellis		

### **Apologies**

Michael Walsh (Board Chair)

Dr Paul Boyatzis

Ms Diana Forsyth

### **Standing Executive Invitees**

Mr Robert Toms, Chief Executive

Ms Carrie Wilson, A/Chief Financial Officer

Mr Colin MacDonald, A/Chief Information Officer

Ms Julie Mount, A/Executive Director, Program Delivery

Mr Ralph Bates Executive Director, Customer Experience

Ms Emily Pestell, Director, Office of the Chief Executive

### **Next Meeting**

The next meeting will be held on 1 June 2023 at 140 William Street, Perth WA 6000.

Ms Margaret Pырchla

**Acting Chair, Health Support Services Board**