



Health Support Services Board

Communiqué

February 2025 Meeting

Key Discussion

The first HSS Board meeting for 2025 was held on 6 February and we were pleased to welcome two new Board members.

Ms Pina Caffarelli is a Chartered Accountant whose professional accounting career spans over 30 years. She is an experienced non-executive board director and the principal of Caffarelli and Associates. Ms Caffarelli has served on several boards and committees in the arts, sport and health, and currently serves on the boards of LUMA, Cancer Council of WA, 360 Health + Community, and the Perth Blood Institute. Ms Caffarelli has been appointed to the HSS Board for an initial term until 30 June 2027.

Dr Aron Chakera re-joins us for a six-month term while Dr Rowan Ellis undertakes a leave of absence following his appointment to the Electronic Medical Records Program as Junior Medical Lead. Dr Chakera is currently a Renal Physician with an interest in immune function and host-pathogen interactions and is co-lead for transplantation at Sir Charles Gairdner Hospital. In addition to his clinical roles, in 2013 he established the Translational Renal Research Group housed in the Harry Perkins Institute for Medical Research, and in 2015 was appointed Director of Research for the Sir Charles Gairdner and Osborne Park Health Care Group.

The Board members and I look forward to working with them both over their respective tenures.

We also had the pleasure of welcoming the Assistant Director General, Purchasing and System Performance, Mr Rob Anderson, to the meeting. Mr Anderson gave an update to the Board on the Department of Health's Financial Sustainability Program.

Members of the Electronic Medical Record (EMR) Program attended the meeting to provide an update on the Program including the Program Delivery Plan and procurement process, which are key stages of the journey towards statewide EMR digital functionality.

Other key discussions at this month's meeting included HSS' current Financial and Operational Performance, important updates from the Human Resource Management Information System (HRMIS) program, strategic ICT initiatives and operational improvements, and the HSS Program Delivery portfolio, as well as the report from the Finance, Risk and Audit Committee meeting held in December 2024.

A/Chief Executive's Update

The A/Chief Executive provided an update on the key achievements and issues across HSS in December 2024 and January 2025. These included:

- HSS Service Level Agreements (SLA) performance continues to progress well with 29 of 34 KPIs achieved in December 2024, a result of 85% against a target of 80%.
- The HSS Operational Priorities 2025 have been developed in consultation with the HSS Executive and Senior Leadership Teams, HSS Board Chair and the Director General (DG). The agreed priorities are intended to provide focus and motivation for HSS leadership as we commence 2025 and enter the final years of the current HSS Strategic Plan.
- Fremantle Hospital and Northam Hospital have been identified as pilot sites for the Critical Health ICT Infrastructure Program (CHIIP).
- The Corporate Recruitment & Advertising Management System (CRAMS) eRecruitment module has been successfully launched across the WA health system, enabling HSS and customers to manage the entire recruitment process.

Board Reports and Papers

The Board received the following reports and papers for discussion and/or noting:

- A/Chief Executive's Report
- Chief Financial Officer's Report
- Performance Report
- A/Chief Information Officer's Report
- DMR/EMR Report
- Program Delivery Report
- Board Administration Report

Attendance

Ms Margaret Pyrchla (Board Chair)	Dr Paul Boyatzis	Mr Peter Mott
Dr Con Phatouros (Deputy Chair)	Ms Yaso Ponnuthurai	Dr Aron Chakera
Mr Giles Nunis	Ms Amanda McKnight	Ms Pina Caffarelli

Apologies

Dr Rowan Ellis - LOA	Ms Cheryl Chan
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Standing Executive Invitees

Mr Scott Goder, A/Chief Executive
Mr Andrew Georgiades, A/Director, Office of the Chief Executive
Ms Carolyn Peel, A/Executive Director, Customer Experience
Mr Sash Tomson, Chief Financial Officer
Mr Anthony Lenzarini, A/Chief Information Officer
Mr Mark Thompson, Chief Procurement Officer
Ms Julie Mount, A/Executive Director, Program Delivery
Ms Judith Stewart, Executive Director, EMR
Mr Ralph Bates, A/Executive Director, HRMIS
Ms Siobhán Mulvey, Executive Director, Workforce and Organisational Development

Next Meeting

The next meeting will be held on 6 March 2025 at 140 William Street, Perth WA 6000.

Ms Margaret Pyrchla
Chair, Health Support Services Board