



Health Support Services Board

Communiqué

December 2022 Meeting

The Board welcomed Ms Katina Law to HSS. Ms Law was appointed to the HSS Board by the Minister for Health on 14 November 2022. Ms Law brings a wealth of experience in a range of sectors, and the Board looks forward to working with her into the future.

Key Discussion

The People and Performance Committee (PPC) presented the HSS Multicultural Action Plan (MAP) 2023-26 for approval to the HSS Board. The MAP carries on the work commenced in the HSS inaugural 2020-2022 MAP. It sets out HSS' plan to better integrate the skills and perspectives of people from culturally and linguistically diverse backgrounds, and in doing so, create a sense of belonging for all our people and improve services to our customers. The HSS Board acknowledged and thanked the HSS Multicultural Reference Group, HSS Employees and Executives who assisted in the development of the new MAP.

The PPC also presented the findings of the annual review of the HSS Strategic Plan and Joornanginy Program for approval by the HSS Board. The findings from the review highlighted that the Strategic Plan's fundamental purpose, vision, values, objectives and workstreams do not need to change. The review recommends three main imperatives and has identified a list of priority initiatives for the 2022-23 financial year.

Chief Executive's Update

The Chief Executive highlighted a number of matters:

- HSS has been working to progress Cost of Living Payments for employees covered by the United Workers Union and Health Services Union industrial agreements. Payments will be made on 8 December 2022.
- Progress with implementing key initiatives designed to reduce recruitment cycle times across the WA health system. The combination of four 'quick wins' will see average recruitment cycle times fall to around 60 working day from the first quarter of 2023.

- Progress updates on major ICT programs, specifically the Human Resource Management Information System and the Medical Imaging Replacement Program.
- Service Level Agreement performance for October 2022.

Board Reports and Papers noted

The Board also received the following reports and papers for discussion and noting:

- People and Performance Committee Report
- Chief Financial Officer's Report
- Performance Report
- Chief Information Officer's Report
- Program Delivery Report
- Board Administration Report

Attendance (via MS Teams and in-person)

Michael Walsh (Board Chair)	Ms Katina Law	Dr Con Phatourous
Ms Diana Forsyth	Ms Yaso Ponnuthurai	Dr Paul Boyatzis
Dr Rowan Ellis	Ms Cheryl Chan	

Apologies

Ms Amanda McKnight

Ms Margaret Pyrchla (Deputy Chair)

Standing Executive Invitees

Mr Robert Toms, Chief Executive

Ms Carrie Wilson, A/Chief Financial Officer

Mr Tony Lenzarini, A/Chief Information Officer

Ms Judith Stewart, Executive Director, Program Delivery

Ms Carolyn Peel, A/Executive Director, Customer Experience

Ms Emily Pestell, Director, Office of the Chief Executive

Next Meeting

The next meeting will be held on 2 February 2023 at 140 William Street, Perth WA 6000.

Mr Michael Walsh

Chair, Health Support Services Board