



Health Support Services Board

Communiqué

April 2023 Meeting

Key Discussion

On the 2 March 2023, the Minister for Health (the Minister) provided the Board with a new Statement of Expectations outlining the key priorities and outcomes HSS is expected to achieve over the course of the year, including an ongoing quarterly reporting requirement. The Board approved the response, HSS' Statement of Intent, to send to the Minister.

The Board noted and thanked all HSS employees who completed the 'Your Voice in Health' Employee Engagement Survey. The results and insights from the survey will be used to develop a plan to respond to the needs of our workforce and the workforce of the WA health system.

The Board noted HSS' performance against the Service Level Agreement (SLA) Key Performance Indicators (KPIs) for the month of February 2023. HSS achieved 91% against the target of 80%, being 31 of the 34 KPIs. HSS' also continues to focus on improving the number of nursing shift shortfalls filled by continuing to recruit to the casual pool for NurseWest with an additional 23 employees onboarded during February 2023.

Key discussion at this month's meeting included important updates from ICT and the ICT major programs. A focus of the discussion was on a Portfolio Level Overview and the number of high profile and high value projects and programs currently in-flight at HSS, which will provide significant outcomes and benefits to the WA health system.

The Board commended the successful go-live of the Medical Imaging Replacement Program at Rockingham Hospital. This is a great achievement for HSS and will have a significant impact across the WA health system as the roll out continues.

Chief Executive's Update

The Chief Executive highlighted a number of matters including:

- The Department of Health has confirmed that Cabinet has accepted, in principle, 49 of the 55 recommendations from the Independent Governance Review. The

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majority of those either not accepted, or requiring further consultation, are related to the Mental Health Commission. The Department of Health (DoH) will lead the implementation of all recommendations over the next 2-3 years. DoH have indicated that initial focus will be placed on workforce initiatives.

- The six-monthly review of the Joornanginy Program occurred on Friday 24 February 2023. This process reviews recent achievements, the progress of in-flight work packages and re-confirms the roadmap for the next six months. The new roadmap will include HSS readiness activities for the HRplus solution – a key focus across the organisation for the next eight months. HSS will present the review's outcomes to the next PPC meeting in May 2023.

Board Reports and Papers noted

The Board also received the following reports and papers for discussion and noting:

- Chief Financial Officer's Report
- Performance Report
- Chief Information Officer's Report
- Program Delivery Report
- Board Administration Report

Attendance (via MS Teams and in-person)

Michael Walsh (Board Chair)	Ms Margaret Pyrchla (Deputy Chair)	Ms Cheryl Chan
Ms Amanda McKnight	Ms Yaso Ponnuthurai	Dr Paul Boyatzis
Dr Rowan Ellis	Ms Katina Law	Ms Diana Forsyth

Apologies

Dr Con Phatourous

Standing Executive Invitees

Mr Robert Toms, Chief Executive
Ms Carrie Wilson, A/Chief Financial Officer
Mr Jonathan Smith, Chief Information Officer
Ms Judith Stewart, Executive Director, Program Delivery
Mr Ralph Bates Executive Director, Customer Experience
Ms Emily Pestell, Director, Office of the Chief Executive

Next Meeting

The next meeting will be held on 4 May 2023 at 140 William Street, Perth WA 6000.

Mr Michael Walsh
Chair, Health Support Services Board