

Communiqué

Health Support Services Board



This communiqué highlights key discussions from the recent HSS Board meeting.

7 May 2026

This month, the Board discussed a number of ‘whole of health’ strategic issues, including the progress of the Winter Strategy, the Mount Lawley Hospital acquisition, and inventory increases to mitigate potential supply chain disruptions as a result of the Middle East conflict.

Key matters discussed at the meeting

The Board received important updates from the Human Resource Management Information System (HRMIS) as the program ramps up to a major milestone in coming days. There were also updates from the Electronic Medical Record (EMR) program, strategic ICT and Procurement and Supply initiatives, and the HSS Program Delivery portfolio.

The Board had a discussion around the Winter Strategy and its progress. It is expected that the strategy will raise vaccination rates, reduce ambulance ramping and increase hospital beds this winter season.

The Board also received updates on HSS’ financial performance for March 2026, key strategic risks, and an overview of the matters considered by the Finance, Risk and Audit Committee at its meeting on 16 April 2026.

Progress was made regarding a new three-year Enterprise Agreement contract with Microsoft.

The Board received a summary of strategic initiatives across procurement and supply with the discussion leading to actions around strengthening supply continuity in response to global geopolitical risks, including temporary inventory uplifts and essential medicines resilience measures.

This month’s personal reflection was shared by Deputy Chair, Dr Con Phatouros, who spoke about humility and importance of service. He detailed the standard of virtuous leadership, a leadership style that demonstrates the ability to lead and the authority to delegate structural power, while being persuasive enough that others trust the vision. This type of leader sets the example for others to follow.

Summary of standing items for discussion and noting

The Board received the following reports and papers for discussion or noting:

- Chief Executive's Report
- Chief Financial Officer's Report
- Chief Procurement Officer's Report
- A/Chief Information Officer's Report
- HRMIS Report
- Digital Medical Record/EMR Report
- Program Delivery Report
- Board Administration Report.

Attendance

Ms Margaret Pyrchla (Board Chair)	Ms Pina Caffarelli	Mr Mark Donovan
Dr Con Phatouros (Deputy Chair)	Dr David McCoubrie	Ms Yaso Ponnuthurai
Mr Peter Mott	Dr Paul Boyatzis	Ms Amanda McKnight

Apologies

Nil

Standing Executive invitees

Mr Giles Nunis, Chief Executive
 Ms Emily Pestell, A/Executive Director, People, Capability and Culture
 Mr Sash Tomson, Chief Financial Officer
 Mr Ralph Bates, Executive Director, Customer Experience
 Mr Mark Thompson, Chief Procurement Officer
 Mr Anthony Lenzarini, A/Chief Information Officer
 Ms Julie Mount, A/Executive Director, Program Delivery
 Dr Sumit Sinha-Roy, Executive Director, EMR
 Ms Neha Patel, Executive Director, HRMIS

Next Meeting

The next meeting will be held on 4 June 2026 at 140 William Street, Perth WA 6000.

Margaret Pyrchla
Chair, Health Support Services Board