



Health Support Services Board

Communiqué

August 2024 Meeting

Key Discussion

At the August 2024 HSS Board meeting we welcomed the Government Chief Information Officer, Mr Greg Italiano, who provided an overview of the role of the Office of Digital Government (DGov) and the organisation's strategic plans and current priorities. Other discussion centred on Digital Health Delivery Models and ways to strengthen the partnership between HSS and DGov.

Other key discussions at this month's meeting included important updates from the Human Resource Management Information System (HRMIS) program, strategic ICT initiatives and operational improvements, and the HSS Program Delivery portfolio.

At the meeting, the Board also approved the disposal strategy for excess PPE inventory.

Chief Executive's Update

The Chief Executive provided an update on the key achievements and issues across HSS in July 2024. These included:

- HSS Service Level Agreement (SLA) performance remained at 94% in June, against a target of 80% with 32 of 34 KPIs achieved.
- On 11 July 2024, HSS employees celebrated the NAIDOC 2024 theme 'Keep the Fire Burning: Blak Loud and Proud' with a special presentation by guest speaker Sandra Harben. This NAIDOC event was an important reflection of a history of oppression against First Nations people in Australia but also of the resilience and perseverance of the oldest continuous culture on Earth. The event was attended by the A/Chief Executive, Board Members Yaso Ponnuthurai, Peter Mott, and Mandy McKnight (via Teams live-stream), and members of the Executive team, along with HSS employees both in person at 81 St George's Terrace, and via the Teams live-stream.

- Work continues with Minister Sanderson's Office (Minister for Health) and Ministers Dawson's office (Minister for Emergency Services; Innovation and the Digital Economy; Science; Medical Research; Minister Assisting the Minister for State and Industry Development, Jobs and Trade) to identify cross-government strategies to enable WA Health engagement of local suppliers. HSS has identified several strategies to further engage and leverage the local market.

Board Reports and Papers

The Board received the following reports and papers for discussion and/or noting:

- A/Chief Financial Officer's Report
- Chief Information Officer's Report
- DMR/EMR Report
- Program Delivery Report
- Board Administration Report

Attendance

Ms Margaret Pyrchla (Board Chair)

Mr Giles Nunis

Dr Paul Boyatzis

Dr Con Phatouros (Deputy Chair)

Mr Peter Mott

Ms Cheryl Chan

Ms Amanda McKnight

Apologies

Dr Rowan Ellis

Ms Yaso Ponnuthurai

Standing Executive Invitees

Mr Robert Toms, Chief Executive

Ms Alison Mann, Director, Office of the Chief Executive

Mr Ralph Bates, Executive Director, HRMIS

Mr Michael Roberts, A/Chief Financial Officer

Mr Jonathan Smith, Chief Information Officer

Mr Mark Thompson, Chief Procurement Officer

Ms Julie Mount, A/Executive Director, Program Delivery

Ms Judith Stewart, Executive Director, HRMIS and EMR

Next Meeting

Next meeting will be held on 5 September 2024 at 140 William Street, Perth WA 6000.

Ms Margaret Pyrchla

Chair, Health Support Services Board