



Health Support Services Board

Communiqué

November 2022 Meeting

Key Discussion

The HSS Board discussed the Independent Governance Review report that was released on Tuesday 25 October 2022. The recommendations reflected a high degree of confidence in the work and value that HSS provides to the WA health system.

The Human Resource Management Information System (HRMIS) Program, which will introduce a modern and contemporary payroll, rostering and nurse placement solution across the WA health system, continues to progress well. The HRMIS held the first of three showcases in October/November 2022 to highlight the progress of the design and build of the new solution, with positive sentiment from customers in attendance.

The Board approved the updated HSS Risk Appetite Statement following a Board and Executive Risk workshop in early October 2022. The changes include the addition of 'stakeholder and customer confidence' as a key risk category and the addition of associated metrics to enable monitoring.

The Board discussed the positive emphasis on Work Health and Safety (WHS) culture across HSS. A number of improvements to WHS within HSS are underway that have had a positive impact on safety processes, awareness, education, management focus and reporting.

Chief Executive's Update

The Chief Executive highlighted a number of matters:

- The release of the Independent Governance Review of the *Health Services Act 2016* (WA).
- HSS' meeting with the Hon Stephen Dawson MLC, Minister for Emergency Services; Innovation and ICT; Medical Research; Volunteering where local procurement initiatives and the current ICT landscape were discussed.
- Progress updates on major ICT programs, specifically the Medical Imaging Replacement Program and the Critical Health ICT Infrastructure Program.
- Service Level Agreement performance for September 2022.

Board Reports and Papers noted

The Board also received the following reports and papers for discussion and noting:

- Chief Financial Officer's Report
- Performance Report
- Chief Information Officer's Report
- Program Delivery Report
- Finance, Risk and Audit Committee Report
- Board Administration Report

Attendance (via MS Teams and in-person)

Michael Walsh (Board Chair)	Ms Margaret Pyrchla (Deputy Chair)	Dr Con Phatourous
Ms Diana Forsyth	Ms Amanda McKnight	Dr Paul Boyatzis
Dr Rowan Ellis		

Apologies

Ms Yaso Ponnuthurai

Ms Cheryl Chan

Standing Executive Invitees

Mr Robert Toms, Chief Executive

Mr Sash Tomson, Chief Financial Officer

Jonathan Smith, Chief Information Officer

Ms Judith Stewart, Executive Director, Program Delivery

Ms Carolyn Peel, A/Executive Director, Customer Experience

Ms Emily Pestell, Director, Office of the Chief Executive

Next Meeting

The next meeting will be held on 1 December 2022 at 140 William Street, Perth WA 6000.

Mr Michael Walsh

Chair, Health Support Services Board