



HSS Board Communiqué April 2022 Meeting

Key Discussion

At the April 2022 meeting, the Board agenda had a strong focus on Information, Communication and Technology (ICT) and workforce matters. The ICT portion of the HSS Service Level agreement was reviewed and an update was provided on the Enabling Virtual Working project.

The People and Performance Committee (PPC) provided their first report to the Board for 2022, following their meeting in March. The PPC report summarised some changes that will be made to the meeting cadence and the work that has commenced on the *Joornanginy* Program in relation to customer experience and sustainability. The PPC also noted the work of the HSS ICT and Workforce teams in January 2022 – during one of the busiest times of the year, Service Level Agreement targets continued to be met.

Chief Executive's Update

The Chief Executive provided an update on the key achievements and issues across HSS in March 2022. These included:

- The *Joornanginy* Program has officially commenced, which sees HSS embark on its next transformation journey to implement the HSS Strategic Plan 2022-24.
- HSS' processes for monitoring and managing the impact on COVID-19 on employee wellbeing and the organisation's performance.
- The work underway to prepare the HSS submission to the Independent Governance Review of the *Health Services Act 2016* (WA).

Board Reports and Papers noted

The Board also received the following reports and papers for discussion and noting:

- Chief Financial Officer's Report
- Performance Report
- Chief Information Officer's Report
- Program Delivery Report
- Service Level Agreement / ICT Role in Health updates.
- Board Administration Report.

Attendance (via MS Teams)

Mr Michael Walsh (Chair)

Ms Margaret Pyrchla (Deputy Chair)

Ms Yaso Ponnuthurai

Ms Cheryl Chan

Ms Diana Forsyth

Ms Amanda McKnight

Dr Paul Boyatzis

Dr Con Phatouros

Apologies

Dr Rowan Ellis – leave of absence

Standing Executive Invitees

Mr Robert Toms, Chief Executive

Mr Sash Tomson, Chief Financial Officer

Mr Ralph Bates, A/Executive Director, COVID-19

Ms Carolyn Peel, A/Executive Director, Customer Experience

Ms Emily Pestell, Director, Office of the Chief Executive

Next Meeting

The next meeting will be held on 5 May 2022 at 140 William Street, Perth WA 6000.

Mr Michael Walsh

Chair, Health Support Services Board