

Communiqué

Health Support Services Board



This communiqué highlights key discussions from the recent HSS Board meeting.

6 November 2025

At the November 2025 meeting, the Board celebrated the successful launch of HRplus to 1,700 employees at HSS, with the first and second pay runs both achieving 99.9% accuracy. This is a fantastic achievement for the Human Resource Management Information System (HRMIS) Program, and the Board congratulates everyone involved in reaching this milestone.

The Board approved updates to the HSS Corporate Governance Framework and the Risk Management Framework. The Board also received reports from the Finance, Risk and Audit Committee and the Customer Advisory Committee, both of which held meetings held in October 2025.

The Board visited the HSS Contact Centre to meet with employees and gain a better understanding of this vital HSS function in supporting our customers.

Key matters for discussion

The Board considered several important strategic matters, including WA Government priorities, system reform, as well as the HRMIS and Electronic Medical Records (EMR) programs.

The Board also received updates on HSS' current financial performance, the progress of major ICT and ICT-enabled customer-driven projects and programs, strategic ICT initiatives, operational improvements and strategic risks.

Chief Executive's Update

The Chief Executive provided an update on the key achievements and strategic issues across HSS during October 2025.

Summary of standing items for discussion and noting

The Board received the following reports and papers for discussion or noting:

- Chief Executive's Report
- Chief Financial Officer's Report
- Chief Procurement Officer's Report
- A/Chief Information Officer's Report
- DMR/EMR Report
- Program Delivery Report

Our purpose: We support our customers to provide excellent health care

- Board Administration Report

Attendance

Ms Margaret Pyrchla (Board Chair)	Ms Amanda McKnight	Ms Pina Caffarelli
Dr Con Phatouros (Deputy Chair)	Dr Paul Boyatzis	Mr Mark Donovan
Mr Peter Mott	Ms Yaso Ponnuthurai	Dr David McCoubrie

Apologies

Nil.

Standing Executive invitees

Mr Giles Nunis, Chief Executive
Mr Sam Matyear, A/Director, Office of the Chief Executive
Mr Sash Tomson, Chief Financial Officer
Mr Troy Jackson, A/Chief Procurement Officer
Mr Anthony Lenzarini, A/Chief Information Officer
Ms Julie Mount, A/Executive Director, Program Delivery
Dr Sumit Sinha-Roy, Executive Director, EMR
Ms Neha Patel, Executive Director, HRMIS

Next Meeting

The next meeting will be held on 4 December 2025 at 140 William Street, Perth WA 6000.

Ms Margaret Pyrchla
Chair, Health Support Services Board