

# Communiqué

## Health Support Services Board

Partnering for Health



This communiqué highlights key discussions from the recent HSS Board meeting.

**3 September 2026**



At this month's meeting we were pleased to welcome Mrs Caitriona Forde, following her appointment to the HSS Board. Mrs Forde has over 20 years' experience in the IT and cyber security sector with a Bachelor of Science in Computing and Information Systems and a Master of Cyber Security specialising in Governance.

Mrs Forde is the founder, principal consultant and training specialist of CaIT Cyber Safe, which provides cyber security awareness training and solutions to organisations to ensure the safety of digital assets and the creation of cyber safe workplace cultures. Her knowledge and expertise make her a highly valuable addition to the HSS Board. The Board and I look forward to working with Mrs Forde over her tenure.

I am also pleased to advise that the following Board members have also been reappointed for a further three years:

- Ms Margaret Pyrchla (ongoing designation as Board Chair)
- Dr Con Phatouros (ongoing designation as Deputy Chair)
- Dr Paul Boyatzis
- Mrs Amanda McKnight.

### **Key matters discussed at the meeting**

The Board acknowledged the successful transition of Mount Lawley Hospital into WA Health from 1 September 2026. Support provided by HSS included the recruitment of over 600 employees, implementing ICT systems and applications, and delivering a new infrastructure network, and bringing the hospital in line with WA health procurement and supply services, as well as filling over 250 nursing shifts in the first six weeks via NurseWest.

The Board congratulated the HSS team on this achievement, which was a true demonstration of our value "we pursue excellence in how we deliver".

The Board also received an update on the outcome of the Office of the Auditor General Annual Financial Audit of HSS.

**Our vision**

**WA Health's trusted services partner**

The Board endorsed the design for the HSS Annual Report 2025-26, and approved the Annual Governance Attestation Statement 2025-26, as well as updates to the HSS Authorisations and Delegations Schedule.

The Board received updates from the Human Resource Management Information System (HRMIS) and the Electronic Medical Record (EMR) programs, HSS' current financial performance, strategic initiatives across Procurement and Supply, the progress of major ICT and ICT-enabled customer-driven projects and programs, health infrastructure projects, strategic risks, and an overview of the matters considered by the People and Performance Committee and the Finance, Risk and Audit Committee, following their meetings in August 2026.

## Summary of standing items for discussion and noting

The Board received the following reports and papers for discussion or noting:

- Chief Financial Officer's report
- Chief Procurement Officer's report
- Chief Information Officer's report
- HRMIS Program report
- EMR report
- Digital Delivery report
- Health Infrastructure Projects report
- Board Administration report.

## Attendance

|                                   |                     |                     |
|-----------------------------------|---------------------|---------------------|
| Ms Margaret Pyrchla (Board Chair) | Ms Pina Caffarelli  | Mr Mark Donovan     |
| Dr Con Phatouros (Deputy Chair)   | Dr David McCoubrie  | Mr Peter Mott       |
| Ms Amanda McKnight                | Mrs Caitriona Forde | Ms Yaso Ponnuthurai |

## Apologies

Dr Paul Boyatzis

## Standing Executive invitees

Mr Giles Nunis, Chief Executive  
Ms Karissa Fyfe, Director, Office of the Chief Executive  
Ms Emily Pestell, Executive Director, People, Capability and Culture  
Mr Chad Martino, Executive Director, Transformation and Strategy  
Mr Sash Tomson, Chief Financial Officer  
Mr Mark Thompson, Chief Procurement Officer  
Mr Anthony Lenzarini, Chief Information Officer  
Dr Sumit Sinha-Roy, Executive Director, EMR  
Ms Neha Patel, Executive Director, HRMIS

Our vision

WA Health's trusted services partner

## **Next Meeting**

The next meeting will be held on 1 October 2026 at 140 William Street, Perth WA 6000.

Margaret Pyrchla

**Health Support Services Board Chair**

**Our vision**

**WA Health's trusted services partner**