

Communiqué

Health Support Services Board



This communiqué highlights key discussions from the recent HSS Board meeting.

5 March 2026

Before this month's meeting, the Board and Executive attended a briefing from Samantha Riley, Director of the NHS (England) Making Data Count (MDC) program. This was followed by a discussion on HSS' experience adopting MDC and Statistical Process Control standards in our reporting over the past two years.

Key matters discussed at the meeting

At the meeting, the Board approved a variation to the HSP ICT Infrastructure Managed Service contract. Updates to the HSS Internal Audit Plan 2025-26, Business Continuity Management Framework, and Risk Appetite Statement were also approved.

Several important strategic matters were considered by the Board, including WA government and whole-of-health system priorities, as well as the Human Resource Management Information System (HRMIS) and Electronic Medical Record (EMR) programs.

The Board received reports from the People and Performance Committee and the Finance, Risk and Audit Committee, which held their meetings in February 2026.

The Board also received updates on HSS' current financial performance, strategic initiatives across Procurement and Supply, the progress of major ICT and ICT-enabled customer-driven projects and programs, health infrastructure projects, and strategic risks.

This month's personal reflection was shared by Chief Executive Giles Nunis, who spoke about his commitment to ensuring fair and equal access to healthcare and providing a safe and fair workplace.

Summary of standing items for discussion and noting

The Board received the following reports and papers for discussion or noting:

- Chief Executive's Report
- Chief Financial Officer's Report
- Chief Procurement Officer's Report
- A/Chief Information Officer's Report
- Digital Medical Record/Electronic Medical Record Report
- Program Delivery Report
- Board Administration Report

Attendance

Ms Margaret Pyrchla (Board Chair)	Ms Pina Caffarelli	Mr Mark Donovan
Dr Con Phatouros (Deputy Chair)	Dr David McCoubrie	Ms Yaso Ponnuthurai
Mr Peter Mott	Dr Paul Boyatzis	

Apologies

Ms Amanda McKnight

Standing Executive invitees

Mr Giles Nunis, Chief Executive
Mr Sash Tomson, Chief Financial Officer
Mr Ralph Bates, Executive Director, Customer Experience
Mr Mark Thompson, Chief Procurement Officer
Mr Anthony Lenzarini, A/Chief Information Officer
Ms Julie Mount, A/Executive Director, Program Delivery
Dr Sumit Sinha-Roy, Executive Director, EMR
Ms Neha Patel, Executive Director, HRMIS

Next Meeting

The next meeting will be held on 2 April 2026 at 81 St George's Terrace, Perth WA 6000.

Margaret Pyrchla
Chair, Health Support Services Board